

Analytics Deck PART I: Facebook Ads Test

#### Facebook & AdWords Tests

Prepared for Blastom! By Sara Warwick

### Blastom! – Corporation Overview

- Blastom! was founded as start-up corporation in March 2016.
- Blastom! is a web based business at: blastom.com
- Our objective is to build, support and promote a new to market product called, "Bites," (a ringtone/notification hybrid) and an app that supplies/provides the Bite.
- To fund the development of Bites, Blastom! sells bites and wallpapers.
- Blastom! Is promoted online on most social media outlets as: @blast0m
- Our social media presence allows Blastom! to stay close to marketplace trends, reach consumers, and build a client base for Blastom! products.
- Blastom!'s overall online presence currently is focused on making early adopters comfortable with the Bites concept, prior to its launch.

## PART I FACEBOOK ADS TEST



#### Facebook & AdWords Tests - Overview

- In late January 2018, Blastom! initiated a media test to find out how interested digital consumers are in customizing their devices.
- We also wanted to gain a stronger understanding of who our core user is.
- The test was comprised of:



Analytics from both tests were used, as well as data from WIX (our website host) for post-analysis.

Brand and topical messaging appeared on social media throughout the campaign.

#### Facebook Test – Overview

- 3 ads were run over the same time frame.
- 2 ads featured a device customization message, and 1 was a brand ad, with a website launch theme.
- The difference between messaging was done purposely, to test what a brand ad would do vs. a targeted call to action to buy wallpapers.
- Creative was changed slightly, in the middle of the wallpaper campaign, to simplify it, to obtain the best possible results for the message.
- All three ads had targeted 'clickable' links, although, only the wallpaper ad had a clickable button.

#### Facebook Test – Overview

- The audience for all tests remained the same.
- The audience was broad purposely, to capture a true snapshot of the Blastom! user, a device customizer.
- Criteria included:

#### <u>In General:</u>

- English Language
- Males and Females
- Ages 13 44
- Credit Card owners
- Top spenders

#### **Countries:**

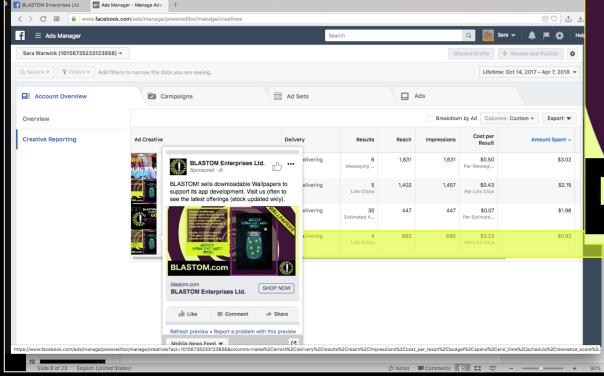
- Canada
- United States
- China

#### Interests:

- Technology
- Technology early adopters
- Online shopping
- Entrepreneur
- Unique gifts
- Personalization
- Android devices

## Facebook Test - Ad #1 - Wallpaper Creative

#### Creative aimed at customizers

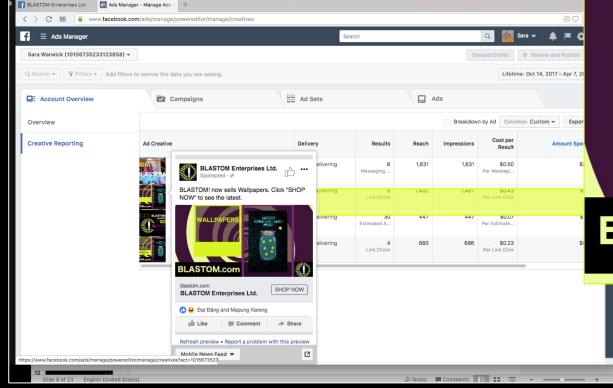




**Wallpaper Messaging** 

# Facebook Test - Ad #2 — (Simplified) Wallpaper Creative



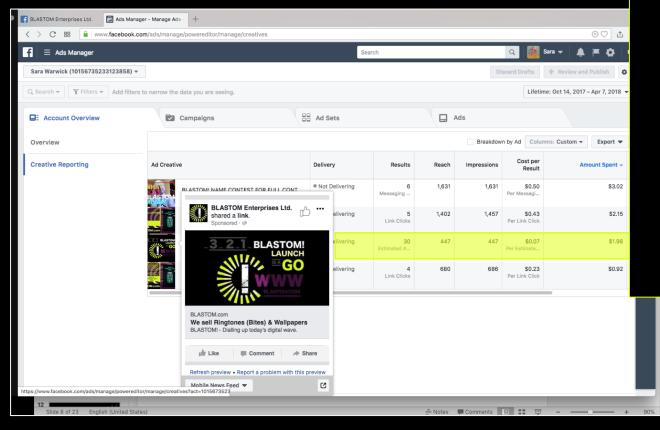




(Simplified) Wallpaper Messaging

#### Facebook Test - Ad #3 - Website Creative

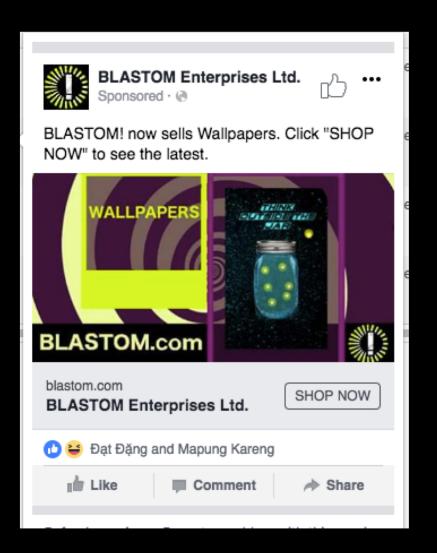
#### Brand creative aimed at general audience





**Website Launch Brand Messaging** 

### Facebook Test – Messaging Around the Creative





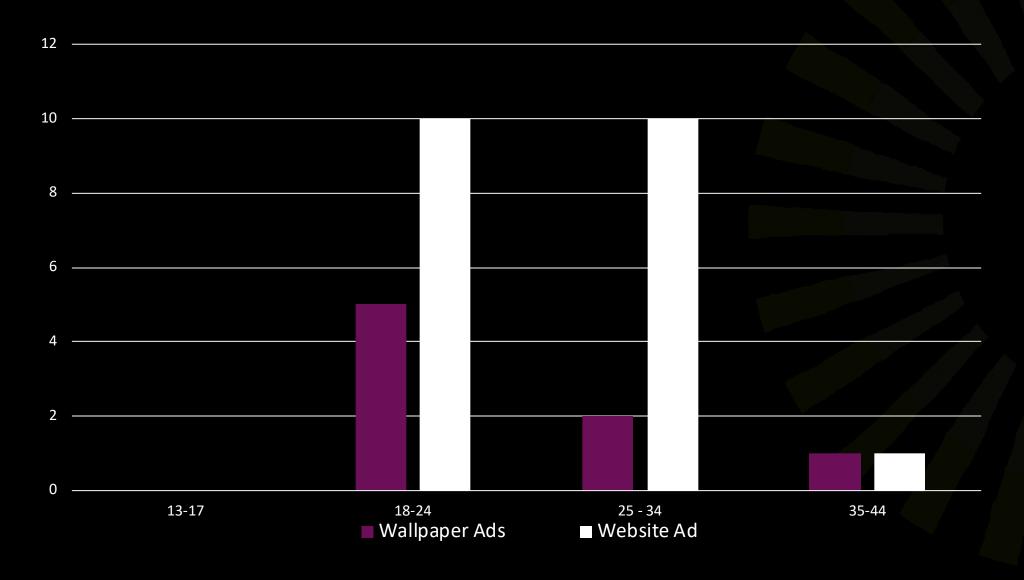
- Both ads featured 'clickable' links.
- Both ads spoke to customizers, with a message about wallpapers, only one spoke about Bites.

#### Facebook Test - Overview - All Ads

Ad	Results	Reach	Impressions	Cost Per Result	Amount Spent	Duration	No. of Hours
Ad #1 - Wallpaper	4	680	686	\$0.23	\$0.92	January 30, 2018	12am – 12pm 12 hrs
Ad #2 – (simplified) Wallpaper	5	1,402	1,457	\$0.43	\$2.15	January 31, 2018	12pm – 12am 12 hrs
Ad #3 – Website Launch	30	447	447	\$0.07	\$1.98	March 19, 2018	10am – 10pm 12 hrs

- Of the three tests, the (simplified) wallpaper had more impressions and reached a larger audience than the others over the same amount of time.
- However a the website message, that also speaks to device customization, showed better results.

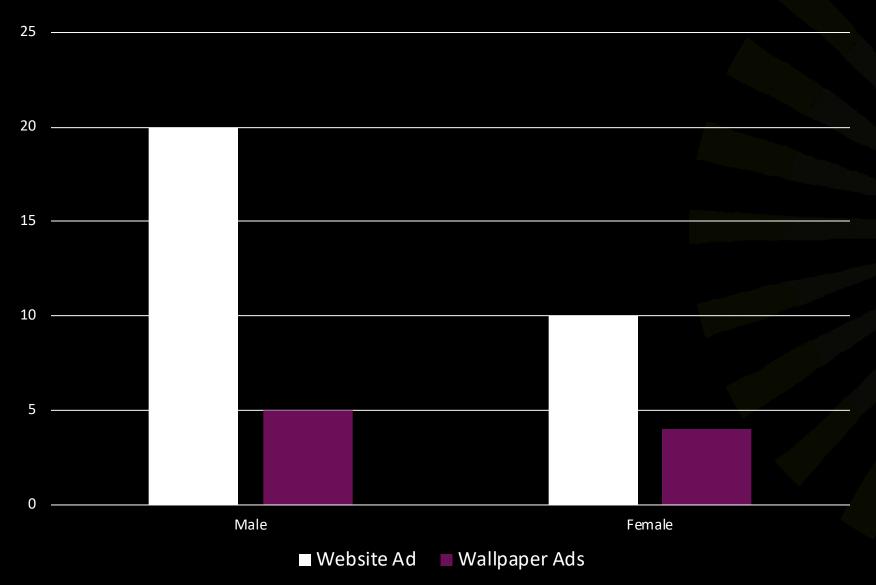
# Facebook Test – Clicks By Age



# Facebook Test – Clicks By Age

- Comparing the wallpaper ads to the website ad regarding age, Blastom!'s target age is between 18 34 y/o.
- As far as 'clickability,' the website ad outperforms the wallpaper ad by 21 clicks.
- This difference may be due to:
  - simplicity of creative in the website ad.
  - excitement new news of the website launch.
  - customization curiosity both included messaging geared towards customization.
  - the early adopter criteria curiosity about the launch may have been key in deciding to click on the ad.

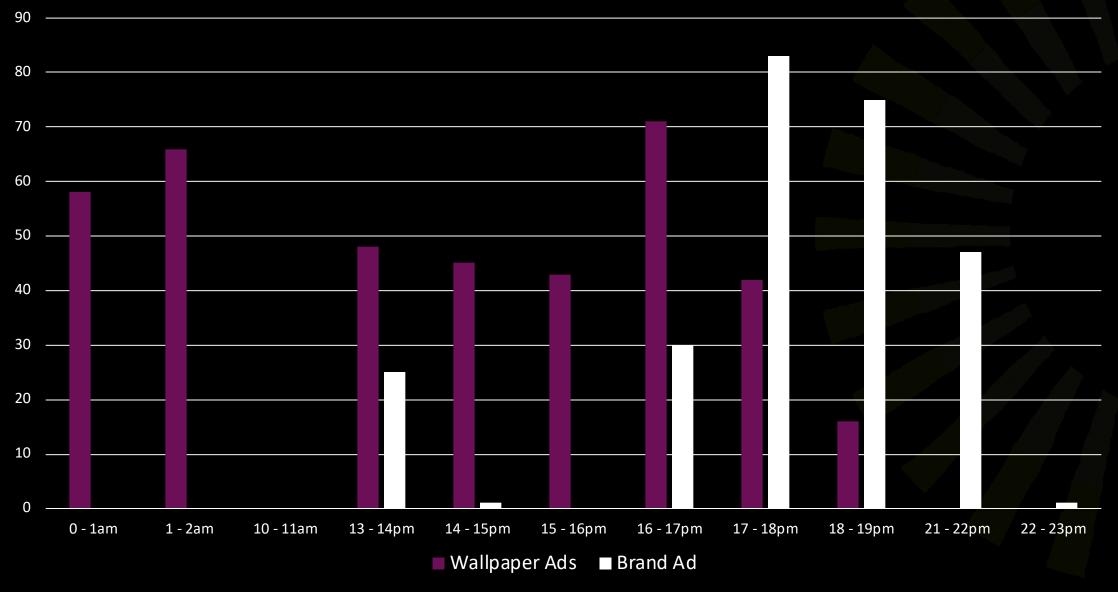
# Facebook Test – Clicks by Gender



### Facebook Test – Clicks by Gender

- Males were more interested in the website ad than females.
- Both genders were interested in the wallpaper messaging roughly the same amount.
- This counters an assumption that Blastom! had, regarding who would be more interested in customizing their devices.
- The Blastom! Boutique is geared towards females, as a high-end shopping experience.
- Based on these results, a gender natural shopping experience is definitely a consideration moving forward.
- It also seems that Males are the more adventurous as early adopters, significantly outnumbering females to click on the website launch creative.

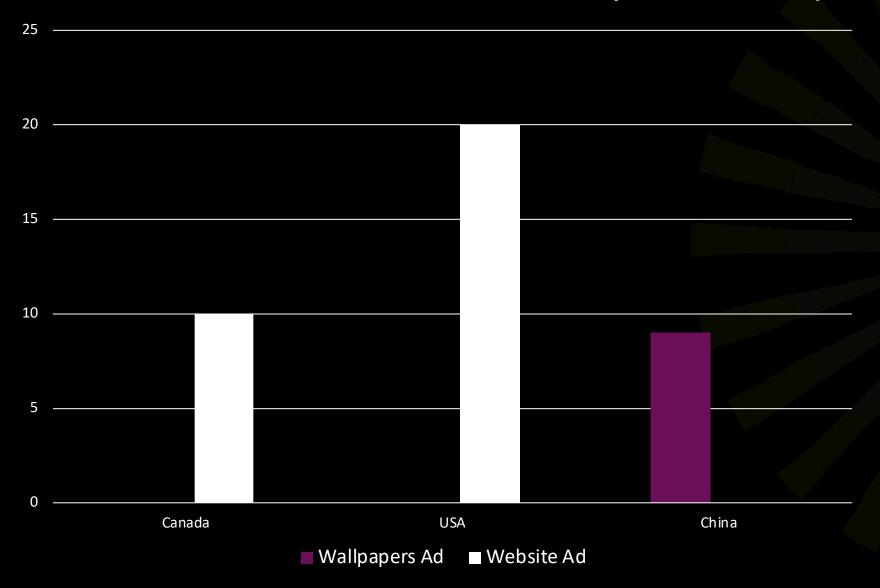
## Facebook Test - Daypart Activity by Impression



### Facebook Test - Daypart Activity by Impression

- The wallpaper ads, whose preferred audience skewed 18 24, saw its busiest hour between 4pm - 5pm.
- The website ad fans, were between the ages of 18 34.
- Their preferred time online was between 5pm 6pm with the 7pm 8pm hour a noticeable second.
  - The broader audience and later time online may be explained by users who surf:
    - after children are asleep.
    - after household chores are done.
  - It's good to note that our older/broader demographic are also the ones with potentially more disposable income.
  - Remember, the website ad also featured a customization message.

## Facebook Test – Clicks by Country



## Facebook Test – Clicks by Country

- Adding China for consideration in the Facebook Test, was a test in itself.
- China was the only country whose participants clicked on the wallpapers ads.
- There were no clicks from the Chinese on the website ad despite large interest from Canadians and Americans.
- This gives us pause for serious consideration:
  - China seems to be ahead of the curve when it comes to device customization.
  - China may be inundated with new website launch ads/ promotions.
  - English language ads may be rare, but they gain attention.

## Facebook Test – Clicks by Country

- The USA was more receptive to the website ad than in Canada.
- Further study examining the differences between tech. cultures in the North vs. the South are necessary to explain this disparity.
- An assumption easily made is that, the two cultures are similar, so there'd be little difference in numbers.
  - Americans clicked on the website launch ad twice as many times as Canadians.

### Facebook Test – Synopsis

- A simple message, that speaks to brand as well as device customization, showed the best results.
- The wallpaper ad with the "Shop Now" button was not as successful as the website ad without the button.
- Blastom!'s target demographic age is between 18 34 y/o.
- Males are more responsive to Blastom! messaging.
- Preferred hours online for Blastom!'s core user is between 5pm 8pm.
- American's respond better to Blastom!'s new tech. offerings than Canadians or the Chinese.
- There <u>seems to be</u> an un-tapped market for customization, specifically, wallpapers in China.
- Early adopters do, and will, play a key role in Blastom!'s future success.

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